V	Application No.	Applicant(s)
Notice of Allowability	10/678,046	KONOPKA ET AL.
	Examiner	Art Unit
	Dohm Chankong	2152
The MAILING DATE of this communication appeal claims being allowable, PROSECUTION ON THE MERITS IS herewith (or previously mailed), a Notice of Allowance (PTOL-85) NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT R of the Office or upon petition by the applicant. See 37 CFR 1.313	(OR REMAINS) CLOSED in or other appropriate commu IGHTS. This application is s	this application. If not included inication will be mailed in due course. THIS
 This communication is responsive to <u>Applicant's amendments</u> J. 3-11, 16, 18, 19, 21 a. The allowed claim(s) is/are <u>1,3-11,16,19,19 and 21-24.</u> 	ent., filed 4/25/2007. 14 22	
 Acknowledgment is made of a claim for foreign priority unally all bloome* closed None of the: Certified copies of the priority documents have closed Copies of the certified copies of the priority documents have closed Copies of the certified copies of the priority documents have closed Copies of the certified copies of the priority documents have closed Copies of the certified copies of the priority documents have closed Copies of the certified copies of t	e been received. e been received in Application	n No
Applicant has THREE MONTHS FROM THE "MAILING DATE" noted below. Failure to timely comply will result in ABANDONN THIS THREE-MONTH PERIOD IS NOT EXTENDABLE.		a reply complying with the requirements
 A SUBSTITUTE OATH OR DECLARATION must be subm INFORMAL PATENT APPLICATION (PTO-152) which giv 		
5. CORRECTED DRAWINGS (as "replacement sheets") mus	st be submitted.	
(a) including changes required by the Notice of Draftspers	son's Patent Drawing Review	v (PTO-948) attached
1) hereto or 2) to Paper No./Mail Date	·	
(b) ☐ including changes required by the attached Examiner Paper No./Mail Date		
Identifying indicia such as the application number (see 37 CFR 1 each sheet. Replacement sheet(s) should be labeled as such in t		
 DEPOSIT OF and/or INFORMATION about the deposit attached Examiner's comment regarding REQUIREMENT 		
Attachment(s) 1. ⊠ Notice of References Cited (PTO-892)	F [Notice of Int	formal Patent Application
2. ☐ Notice of Draftperson's Patent Drawing Review (PTO-948)	-	ummary (PTO-413),
3. Information Disclosure Statements (PTO/SB/08), Paper No./Mail Date	Paper No./	Mail DateAmendment/Comment
4. Examiner's Comment Regarding Requirement for Deposit of Biological Material	9. 🗌 Other	BUNJOB JAROENCHONWANIT

Art Unit: 2152

EXAMINER'S AMENDMENT

An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Steven Freeland on Monday, July 9, 2007.

- The application has been amended as follows:
 - a. Claims 12-14, 23, and 24 are cancelled;
 - b. Claims 1 and 16 are amended to incorporate the limitations of claim 4:

Claim 1

A method for use in remotely diagnosing an electronic device, comprising: initiating a diagnostic analysis of an electronic device;

identifying the electronic device;

determining whether the electronic device comprises a diagnostic controller;

receiving a plurality of scripts for diagnosing the electronic device communicated over a distributed network, wherein the receiving the plurality of scripts includes receiving within the diagnostic controller at least one web page having one or more of the plurality of scripts and the diagnostic controller extracting at least one of the plurality of scripts from the at least one web page;

Application/Control Number: 10/678,046
Art Unit: 2152

remotely receiving the diagnostic controller over the distributed network prior to the identifying the electronic device;

determining whether at least one of the plurality of scripts was previously received; storing those scripts that were not previously received;

determining whether one or more of the plurality of scripts determined to have been previously received are updated scripts of one or more scripts previously received;

storing the one or more updated scripts when the one or more updated scripts are updated scripts of the one or more previously received scripts;

remotely initiating a first diagnostic instruction with at least one of the plurality of scripts;

receiving a response based on the first diagnostic instruction;

determining a second diagnostic instruction based on the response; and

remotely initiating the second diagnostic instruction with at least one of the plurality

of scripts.

Claim 16

A system for use in remotely diagnosing an electronic device, comprising: means for initiating a diagnostic analysis of an electronic device; means for identifying the electronic device;

means for determining whether the electronic device comprises a diagnostic controller;

Art Unit: 2152

means for receiving a plurality of scripts for diagnosing the electronic device communicated over a distributed network, wherein the receiving the plurality of scripts includes receiving within the diagnostic controller at least one web page having one or more of the plurality of scripts and the diagnostic controller extracting at least one of the plurality of scripts from the at least one web page;

means for remotely receiving the diagnostic controller over the distributed network
prior to the identifying the electronic device;

means for determining whether at least one of the plurality of scripts was previously received;

means for storing those scripts that were not previously received;

means for determining whether one or more of the plurality of scripts determined to have been previously received are updated scripts of one or more scripts previously received;

means for storing the one or more updated scripts when the one or more updated scripts are updated scripts of the one or more previously received scripts;

means for remotely initiating a first diagnostic instruction with at least one of the plurality of scripts;

means for receiving a response based on the first diagnostic instruction;

means for determining a second diagnostic instruction based on the response; and

means for remotely initiating the second diagnostic instruction with at least one of
the plurality of scripts.

Art Unit: 2152

The following is an examiner's statement of reasons for allowance: Combined with Applicant's amendment filed April 25, 2007, this Examiner's amendment introduces limitations that distinguish over the prior art in one respect. Namely, claims 1 and 16 now recite that the plurality of scripts that are in the web page are transmitted to the diagnostic controller (at a client device) whereby the client determines whether the scripts have been already received or if the scripts comprise updates to already existing scripts.

While the feature of determining whether scripts are new or updates to old scripts is not by itself novel, Applicant's limitations distinguish over the prior art because the determination step takes place after the scripts have been already transmitted to the client device. The prior art is replete with examples whereby the server first determines whether scripts are new or updates and then transfers only those scripts to the client. Here however, in Applicant's claims the scripts are sent to the client device regardless of whether they are new or updates and the client device is then responsible for determining whether to store the scripts based on if the scripts are new or updates to old scripts. This shift of the determination step from the server to the client is a novel step.

This examiner's amendment introduces limitations of claim 4 which serve to further distinguish over the prior art as the diagnostic controller is transmitted to the client device prior to any identification of the client device. Coupled with the functionality described above, Applicant's claims are in condition for allowance.

Any comments considered necessary by applicant must be submitted no later than the payment of the issue fee and, to avoid processing delays, should preferably accompany the

Art Unit: 2152

issue fee. Such submissions should be clearly labeled "Comments on Statement of Reasons

for Allowance."

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner

should be directed to Dohm Chankong whose telephone number is 571.272.3942. The

examiner can normally be reached on Monday-Friday [8:30 AM to 4:30 PM].

If attempts to reach the examiner by telephone are unsuccessful, the examiner's

supervisor, Bunjob Jaroenchonwanit can be reached on 571.272.3913. The fax phone number

for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent

Application Information Retrieval (PAIR) system. Status information for published

applications may be obtained from either Private PAIR or Public PAIR. Status information

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about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on

access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-

9197 (toll-free). If you would like assistance from a USPTO Customer Service

Representative or access to the automated information system, call 800-786-9199 (IN USA

OR CANADA) or 571-272-1000.

BUNJØB JARDENCHONWANIT SUPERVISORY PATENT EXAMINER

7/12/7

Page 6

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